Frequently Asked Questions
about the RFP for EHR Platform Process

1) How many users need to access the new EHR system? Gulf Bend Center employees approximately 145 employees and contracts with approximately 5-10 users from time to time. We anticipate that 95% of these employees may need some level of access at various times. We employee or contract with approximately 5 prescribers (medications/e-prescribe).

2) How many locations does Gulf Bend Center operate? Gulf Bend Center operates 85% of its operations out of one building located at 6502 Nursery Drive in Victoria Texas. This main site includes administrative functions and our main out-patient clinic.

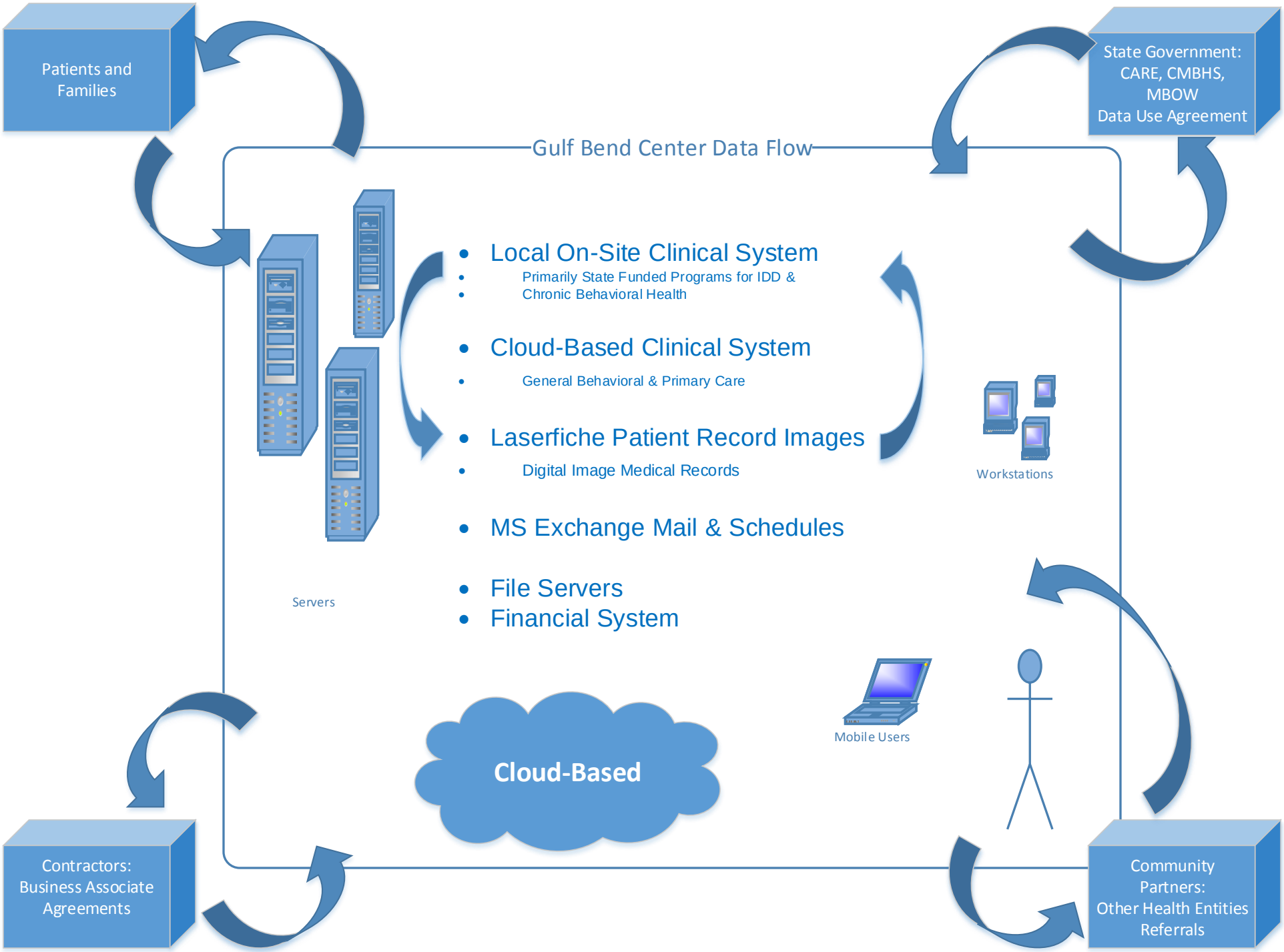
Location	Services	User Count	Hours of Operation	City
Gulf Bend Center Main O/P Clinic & Admin Bldg	Out-Patient: Screening, Assessment, Intake, Crisis, Psychiatry, Primary Care Integration, Behavioral Health, Intellectual & Developmental Disabilities, Texas Medicaid MH Rehab & Skills, Texas Medicaid MH Service Coordination, Texas Medicaid IDD Targeted Case Management, Texas Resiliency & Recovery, Vocational Skills.	125	M-F, 8am-5pm	Victoria
GBC Wellness Community @ Nimitz Street	Residential Wellness and TRR Delivery site.	7	24/7/365	Victoria
GBC Day Hab in Victoria	IDD Day Habilitation Services.	5	M-F, 7am-4pm	Victoria
GBC Place4 in Port Lavaca	Counseling, Integrated Care Coord.	5	M-F, 8am-5pm	Port Lavaca
GBC Day Hab in Port Lavaca	IDD Day Habilitation Services.	2	M-F, 7am-4pm	Port Lavaca
GBC Remote office in Cuero Retail Plaza	TRR and Counseling Delivery site.	4	By Appt	Cuero

3) Do you plan to invite vendors in for onsite demos of their product? To Be Determined. If so, when do you anticipate this happening? To Be Determined.

4) When do you anticipate awarding a contract? To Be Determined.

5) If Texas is awarded CCBHC status (demonstration program), will Gulf Bend Center be a participating organization? No. Gulf Bend Center is not a pilot site.

6) Describe Gulf Bend Center's current data flow. See attached.


Patients and Families
State Government: CARE, CMBHS, MBOW Data Use Agreement
Gulf Bend Center Data Flow
Local On-Site Clinical System
Primarily State Funded Programs for IDD &
Chronic Behavioral Health
Cloud-Based Clinical System
General Behavioral & Primary Care
Laserfiche Patient Record Images
Digital Image Medical Records
MS Exchange Mail & Schedules
File Servers
Financial System
Servers
Workstations
Mobile Users
Cloud-Based
Contractors: Business Associate Agreements
Community Partners: Other Health Entities Referrals

Gulf Bend Center Data Flow

Patients and Families

- PHI:
- Paper & Fax
- Releases of Authorized Information
- ePHI to Authorized parties

- PHI:
- Paper & Fax
- Demographic Data
- Consents
- Presenting Problems

State Government: CARE, CMBHS, MBOW Data Use Agreement

- ePHI of patient data funded by state program/ contracts:
- Demographics
- Diagnostics
- Services & Treatment
- Treatment Plans and Authorizations

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Servers

Cloud-Based

- **Local on-site Clinical System**
  - Primarily State Funded Programs for IDD &
  - Chronic Behavioral Health
- **Cloud-Based Clinical System**
  - General Behavioral & Primary Care
- **Laserfiche Patient Record Images**
  - Digital Image Medical Records
- **MS Exchange Mail & Schedules**
- **File Servers**
- **Financial System**

- ePHI:
- Local on-site and Cloud-Based are two Clinical systems used together to process demographic, dx, treatment, billing data for Gulf Bend Center population of patients. Cloud-Based also stores digital patient information.
- Laserfiche is a Digital Imaging system to store and retrieve patient document images to augment Local on-site.

Workstations

- ePHI:
- Mobile Providers utilize encrypted devices and secured connections to document services in the field.

Mobile Users

- ePHI:
- Clinicians utilize our secured MS Exchange and Networked File servers for Mail and Schedules and contains some ePHI on patients.
- Our Blackbaud Financial Edge (server) system contains some patient identifiable information as we process payments for patient related services with contracted providers.

- ePHI:
- To & from contracted providers for treatment of the individuals as governed by BAA.
- Incidental ePHI by contractors rendering support services and governed by BAA.

Contractors: Business Associate Agreements

- ePHI:
- To & from contracted providers for treatment of the individuals as governed by BAA.
- Incidental ePHI by contractors rendering support services and governed by BAA.

Community Partners: Other Health Entities Referrals

- ePHI & PHI:

Disclosures to & from other health care providers or payers for treatment of the individual.

- ePHI & PHI:

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