

Intellectual & Developmental Disabilities: Service Coordination & Support Staff



Program Overview:

Service Coordinators in the Intellectual and Developmental Disabilities (IDD) Program work with the following programs to meet customer needs:

- Texas Home Living Services – provides supports and services that allow customers to live with their families or in their own homes.
- Home and Community-Based Services – supplements services provided by other Medicaid programs to allow customer to remain in the community setting.
- Community First Choice – provides assistance to individuals in need of help with daily activities to increase and foster independence.
- PASRR - assists individuals seeking placement in a Medicaid certified nursing facility.
- General Revenue Services – monitors services for those individuals that do not have a payer, to include Respite Services and Community Supports.

Program Goals:

- Offer support and guidance
- Advocate for individuals
- Provide support and information to family members

Services Include:

- Completing a Person-Directed Plan that identifies services needed to achieve outcomes
- Linking and Referring individuals to resources in the community
- Monitoring outcomes and quality of service delivery
- Ensure providers are meeting all standards set forth by each program

Eligible Candidates:

Service Coordination is available to anyone enrolled in one of the following programs: Texas Home Living Services, Home and Community Based Services, Community First Choice, PASRR, and General Revenue services within the Gulf Bend Service area.

**Individuals will not be denied access to services based on current address or ability to pay.*

Gulf Bend Center
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Crisis Hotline 877.723.3422

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Gulf Bend Center's vision is to be recognized
as the best resource of quality services
in our community.