#### ABOUT GULF BEND CENTER

Gulf Bend Center is a regional provider of integrated behavioral health & intellectual & developmental disability services for Calhoun, DeWitt, Goliad, Jackson, Refugio, Lavaca and Victoria Counties.

Our experienced staff provides a wide array of treatment and support services in a professional & compassionate way. We not only support patients, but we also support families and friends, giving them the tools they need to provide the proper level of care for their loved ones.

#### WHO WE SERVE

Annually, the Center will serve approximately 2,800 adults with mental illness, 1,100 children & adolescents with an emotional disturbance or mental disorder and 570 persons with intellectual and developmental disabilities.

Approximately 6% of the people we serve are 17 years old or younger, while adults from 22-44 make up most of the people who come to us for help. While we serve seven counties, around 57% of our served population live in Victoria County.

#### HELPFUL RESOURCES

The Texas Health & Human Services (HHS) is made up of the following departments: Internal Audit, Office of Inspector General, Dept. of Aging & Disability Services, Dept. of State Health Services, Dept. of Family & Protective Services, Dept. of Assistive & Rehabilitative Services

TEXAS HEALTH & HUMAN SERVICES 512-438-3011 | www.hhs.texas.gov

## OUR MISSION

To improve the quality of life in our community for individuals and their families by providing excellent and trusted care for wellness

### OUR CULTURE

A welcoming environment of positive attitudes driven by honesty, integrity and ethics

# OUR VISION

To be recognized as the best resource of quality services in our community

# CORE VALUES

Teamwork, Caring, Compassion & Quality (3Q's – Quality STAFF/SERVICES/OUTCOMES)



6502 NURSERY DRIVE, SUITE 100 VICTORIA, TEXAS 77904 PH: (361) 575-0611 | TOLL FREE: (800) 421-8825 WWW.GULFBEND.ORG CRISIS HOTLINE: 877-723-3422



Helping all people lead a fulfilled life in our community.



GULF BEND SERVICES - Our services are designed to meet the needs of persons who are eligible for admission to our center. Unless otherwise indicated, all services are available for eligible children, adolescents and adults. Please use this as a guide as not all specialty services are included here.

SCREENING & CRISIS RESPONSE - Available to any person in crisis residing within Gulf Bend Center's seven county service area, 24 hours a day, seven days a week. 24 Hour Toll-Free Crisis Hotline: (877) 723-3422

ASSESSMENT- Available for individuals who are not currently admitted and who are believed to meet admission criteria. The assessment determines priority population status, diagnosis and level of need.

CONSUMER BENEFITS - Available to all individuals receiving services and who are identified as meeting admission eligibility. The goal is to assist individuals in procuring a payer and/or benefits for services received.

MEDICAL SERVICES - A team of professionals including psychiatrists & nurses deliver services to our mental health & intellectual & developmental disability populations.



INFORMATION/REFERRAL - We provide an explanation of and assistance with accessing community, state, federal & private services needed or desired by individuals or families to help with their problems.

CASE MANAGEMENT - Provided to all persons served for mental health issues. These services monitor how a person is responding to treatment and may link the person to other community agencies or resources if needed.

## SPECIAL NEEDS OFFENDERS PROGRAM -

Through the Texas Correctional Office of Offenders with Mental and Medical Impairments (TCOOMMI), we address the needs of adult offenders with mental illness. The program is designed using a multiservice approach to mental health treatment directed at reducing the recidivism of offenders with special needs.

#### OUTPATIENT SUBSTANCE USE TREATMENT

- We offer a holistic approach to achieving & & maintaining sobriety. Individuals engage with the interdisciplinary team of doctors, nurses, counselors, peer recovery coaches and case managers to develop a plan for reaching their goals.

VETERAN SUPPORT SERVICES – The Military Veteran Peer Network is a program that assists veterans & family members facing the many challenges of life after the military. There are programs for counseling, camaraderie, training & assistance navigating resources & benefits.



SERVICE COORDINATION - Provides assistance for individuals with intellectual and developmental disabilities in accessing medical, social, educational and other appropriate services and supports.

COUNSELING - This service focuses on the reduction or elimination of an individual's symptoms of severe and persistent mental illness and increasing the individual's ability to perform activities of daily living.

APPOINTMENTS - To make an appointment or for general information about Gulf Bend Center's services, please call 361.575.0611 or toll-free at 800.421.8825.

Please note that while there are established criteria for admission to services, each individual's presenting problems, special circumstances and intensity of need is always given the highest consideration.

"To accommodate persons with disabilities, this document is available in alternate formats upon requests."